

Privacy statement

General

E-visums is part of NJ Visa B.V., located Steenplaetsstraat 6, Unit 4.14, Rijswijk Chamber of Commerce number 88910741, reachable by telephone on +31 50 210 0245, hereinafter referred to as NJ.

NJ hereby grants you access to this website ("the Website") and invites you to purchase the services offered here.

NJ reserves the right to change the content or remove parts at any time without having to notify you.

Purposes for the processing

NJ attaches great importance to your privacy and always handles the information you provide to us with care.

NJ only collects the data necessary for applying for and issuing a visa. By submitting and completing your visa application, you give us permission to process your data for the purpose of applying for a visa.

We process your address, telephone number and e-mail address to contact you, only if necessary, about your visa application and to send the visa to you. Processing the requested personal data is necessary to perform the service: applying for a visa. If you do not wish to provide us with your personal data, we cannot apply for a visa for you.

The data is only collected for the execution of the agreement.

Duration of data storage

If you have entered your details on the application form, sent the application, but have not yet made the payment, we will keep your details for 14 days. You have time to complete your visa application within these 14 days. After 14 days we delete your data from our systems.

Once you have submitted and paid for your visa, we will process your visa application as quickly as possible. After your visa has been issued and sent to you, your personal data, except for your name and address details and the visa document, will be deleted from our systems after 72 hours.

Your visa document will be deleted from our systems once its validity has expired. The validity of a visa varies per destination. You can find the validity of the different visas on the Website or contact us about this.

We keep your name and address details so that you can consult the visa at a later time upon your request.

Disclosure to third parties

We only process your personal data for the purpose of applying for and obtaining your visa. We share your data with the authorities of the country (outside the EU) for which you are applying for a visa. This is necessary for applying for your visa.

We work with a number of partners to apply for visas for some destinations. We also work with a call center, HMS, which carries out part of the customer support for us. We use the payment program MutliSafePay to process payments.

We only share data with these external parties that are strictly necessary for processing the visa application. We have entered into agreements with these parties regarding the processing of personal data. This states, among other things, that your data may not be used for other purposes and that your data must be deleted if it is no longer necessary for the agreement.

Inspect, change or delete your data

You have the right to view the personal data you have provided to us. If you wish to view your data, please contact us. After verifying your identity, you can view your data.

You have the right to change the personal data you have provided to us. Please note that it is no longer possible to change your details once your visa application has been processed by the authority of the country for which you are applying for a visa.

You have the right to have your personal data deleted. You can communicate this request to us by telephone or e-mail. Please note that we will no longer be able to retrieve your visa once we have deleted all your data.

NJ is not authorized to delete data from the systems of the authorities of the countries processing your visa application.

Personal Data Authority

NJ ensures the secure processing of your data. Do you have a complaint, question or comment regarding the processing of your personal data? Please contact us. We are happy to help you.

If you have a complaint that you cannot resolve with us, you can submit it to the privacy supervisor, the Dutch Data Protection Authority.

Security

The website is secured by an SSL connection. All connections to the server are also secured with an SSL connection.

Your personal data will be deleted once your visa has expired. If you do not complete the application, the personal data will be deleted once the payment term for the transfer has expired (14 days).

Cookies

NJ uses cookies to ensure the functioning of the Website (chat, session). Cookies do not contain any personal data. You can delete the cookies yourself via the settings of your internet browser. In that case, the Website may not work (optimally).

Google Analytics is used to keep track of statistics. These statistics are stored anonymously, so they cannot be traced back to you.

Limited liability

NJ makes every effort to update and/or supplement the content of the Website as often as possible. Despite this care and attention, it is possible that content is incomplete and/or incorrect. The materials offered on the Website are offered without any form of guarantee or claim to accuracy. These materials may change at any time without notice from NJ. In particular, all prices on the Website are subject to typing and programming errors. No liability is accepted for the consequences of such errors. No agreement will be concluded on the basis of such errors.

NJ can never accept liability for hyperlinks to websites or services of third parties included on the Website.

Royalty

All intellectual property rights regarding these materials belong to NJ. Copying, distribution and any other use of these materials is not permitted without written permission from NJ, except and only to the extent otherwise provided in regulations of mandatory law (such as the right to quote), unless otherwise indicated for specific materials.

Other

The content of this privacy statement may change from time to time. We never use your data for purposes other than those necessary for the execution of the agreement.